



WALTER'S CORPORATE TRAINING

SERVICE EXCELLENCE COMMITMENT

WALTER'S TAILORED SERVICE APPROACH

Dr. Peter Fritz Walter
Walter's Corporate Training • June 14, 2017

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WHO WE ARE

Designed as a training outlet for the service industry, Walter's Corporate Training is committed to unconditional and excellent service. We are based in Phnom Penh, Cambodia and operate here since 2004.

Our primary task is to increase service through major changes in staff attitude and mindset by means of personalized work in small groups.

Our work focuses on building human skills basic for service excellence such as—

—RESPONSIBILITY. SELF-CONFIDENCE. ACCOUNTABILITY.

—DECISION-MAKING SKILLS. ON-THE-SPOT AVAILABILITY.

—FINDING SOLUTIONS. CREATIVITY. SPONTANEITY.

—TEAM-BUILDING SKILLS. FUNCTIONAL TEAM PERFORMANCE.



HOW WE CAN SERVE YOU

Our training shows your staff ways to get in touch with their hidden powers, their inner potential, in order to build commitment, accountability, dedication, responsibility and a non-wavering service attitude.

Overall employee success is the key word and desired outcome of your wise investment in staff training. The long-term success of well-trained employees brings along in them a deep feeling of commitment for both their individual fate and responsibilities and their dedication to the job and all job requirements.

We work with small and mid-sized groups, so that a personalized training style can be maintained. Lasting growth structures can only be built in an ambiance of privacy and confidentiality and by patient and individualized commitment.

HOW WE ORGANIZE AND STAGE TRAINING

We offer, upon your choice, modular-based seminars, that range from 1.5 hours for one training unit until full-fledged 2 day training seminars, or in-house training in your company. All our training comes with the additional benefit of cost efficiency, as we do not charge our fee based on individual participants but on an entire group of 12 pax.

Schedules can be adapted to your corporate training scheme. The training is given in English and training materials are in English. A translation of training materials can be provided in your local language for additional charge.

We also provide additional language training services for your management staff so that they learn mastering the English language on the level of business communication, both spoken and written.



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Thanks for your interest in Walter's Corporate Training.

A handwritten signature in black ink that reads "Peter Fritz Walter". The signature is written in a cursive, flowing style.

Dr. Peter Fritz Walter